

## **Corrigendum No. 5 to the Request for Proposal (RFP) for the Selection of ICT Service Provider for the 35<sup>th</sup> National Games**

This document is the **Corrigendum No. 5 to the RFP for the selection of ICT Service Provider** for the 35<sup>th</sup> National Games and forms an integral part of the RFP. This Corrigendum is divided in to the following two sections.

1. Section 1: Response to Queries
2. Section 2: Revised Financial Bid Format

### **1. Section 1: Response to Queries**

<b>Sl No</b>	<b>Clarification Sought</b>	<b>Response by NGS</b>
1	<p>As of now we are only aware of the tentative dates of the 35th National Games as highlighted in the Pre Bid Conference presentation slide deck. There are multiple stakeholders also involved like Government of Kerala (GoK), Indian Olympic Association (IOA) which is under suspension as of now and Government of India (GoI).</p> <p>What would be the mode of compensation to the selected Service Provider (SP) in case the National Games postponed post the award of the contract and by that time the SP would have already incurred substantial amount of money in line to the contractual deliverables?</p>	<p>In the rare eventuality of the Games getting postponed beyond the current schedule of February/March 2014, it is envisaged that NGS shall negotiate with the selected Agency and rework the schedule of Deliverables and Payments, based on the exigencies of the functional requirements. It is generally anticipated that the Selected Agency can go ahead with the development of the Solution and the web portal as well as supply of Hardware to a Single or multiple warehouses. The activation of the Networks, Call Centre, deployment of Hardware in the venues and handholding and Project Management assistance may get deferred to a 3 month period ahead of the revised Games Schedule with a corresponding deferred payment pattern for these deliverables.</p>
2	<p>Can the bidder provide "Cloud Based Solution" on rental basis as per pay per use model (for a specified period)?</p>	<p>Refer clause 6.2, 6.3 (v), and 6.5.4.1.</p> <p>It is the responsibility of the Vendor to Design, Source, Configure, Commission, Operate and Maintain Servers as well as associated hardware and software components for hosting Games Management Software, Games Portal and Call Centre Solution.</p> <p>Vendor is free to offer cloud based solution.</p>
3	<p>In case "Cloud Base Solution" not acceptable, Can NGS Authority facilitate the bidder to host at SDC at no extra cost for hosting to bidder?</p>	<p>Refer to the answer for query number 1.</p>

SI No	Clarification Sought	Response by NGS
4	As per Corrigendum1, Routers & 48 port Switch has been omitted. Is it required or are you leaving it to the bidders to arrange it on their own and once the game is over, bidder may take it back?	<p>Refer to clauses 6.3 (ix), (x), (xi), and (xii), 6.4 (ii) (c) and 6.5.5.</p> <p>The Authority envisages to procure Primary and Secondary WANs as Services from the Agency.</p> <p>Once games is over Venue LANs would remain intact at venues as a legacy whereas WANs could be disengaged and taken back as they are being offered as a Service.</p>
5	In case, if the bidder suggests for MPLS cloud for Intranet, then as a rule, there is nothing called primary and secondary BW separatley. We hope MPLS is acceptable to NGS.	Yes. MPLS connectivity based cloud solution is acceptable to NGS provided the solution meets the SLA requirements stipulated in the RFP.
6	As we see, the Game at different venues will be held for a specific period, hence will the bidder propose required BW for that specific period, subject to a maximum period of 1 month. Is it acceptable to NGS?	No, the stipulated Bandwidth would be required for at least a period of 1 months before the Games for pre-Games coordination and conduct of test events and 1 month during the Games. This adds upto a total of 2 months period for availing the required BW.
7	Apart from the Game Management solution, what are the other integrations that the web-portal should support and are in-scope (e.g. Active Directory login, SMS integration etc)?	Refer to clause 6.5.3 in the corrigendum No 1 issued.
8	Will the NGS purchase the HTTPS/SSL certificate for the portal to be used for logged in users?	Refer to clauses 6.5.3 as well as 6.5.4.2 in the corrigendum issued.
9	What kinds of audit trail reports are expected to be delivered for the web portal? Are the reports expected to be in the form of Graphs/Pie charts (Analytics) or simple Data format?	<p>Refer to clause 6.5.3.</p> <p>The format of Audit Trail Reports could be finalised once vendor is on-board. Refer to clauses 6.2 and 6.3.</p>
10	E-Mail Service: Does NGS already have an exchange server for emails? If so, are the 1000 emails already added and functional on that server? If no, are procurement, installation and configuration of the email service with the web portal a part of requirement?	Refer to clause 6.5.3. There is no existing E-mail service available with the Authority.
11	Is integration with Global Address List a part of the scope of the solution?	Yes. Refer to clause 6.5.3.
12	What is the aim of the online accreditation Facility? What are the functionalities extended to the delegates via this process?	Refer to clauses 6.5.1.1 and 6.5.3.

<b>Sl No</b>	<b>Clarification Sought</b>	<b>Response by NGS</b>
13	Assuming that accreditation forms are web forms, how many categories of Delegates are present that have to be given online accredited facility (the RFP gives a total of 25 – 30K users, however it would be ideal if we could get the category count)	Refer to clause 6.5.1.1.  The categories of accreditation and the relevant access rights and privileges would be finalised by the authority.
14	What are the functionalities/options/services that the web portal should have to support the Online Volunteer Management module?	Refer to clauses 6.5.1.6 and 6.5.3.
15	SMS Functionality: Does the NGS have a Mobile Virtual Network (MVN) service to handle the pull and push SMS functionality. Is integration with MVN a part of web portal scope? CMS Workflow – What are the content publishing workflow requirements? How many levels of content review have to be created? How many types of content are expected to be created via the workflow?	Refer to clauses 2.44 (iii) and 6.5.3.
16	Event Results and Score Cards, rankings, medal tallies, etc. shall be updated dynamically – Is there any other upstream system that will dynamically update the information on the portal after integrating?	Refer to clause 6.5.1.7.
17	Virtual Media Rooms – Is there any integration with Video/audio streaming server or does NGS expect TechM to build one.	Virtual Media Rooms is intended to provide dynamic results, event updates and other games' related information for the public and media. No integration with Video/Audio streaming server is envisaged.
18	What is the total number of users expected to use this system (Delegates + volunteers + participants) and what is the expected concurrent users at any time?	Refer to clauses 6.5.1 and 6.5.3.
19	Mobile Interface Requirement – Is it expected to design an exclusive mobile app for the website? Or is it only expected that the website is well accessed on all mobile devices?	Refer to clause 6.5.3.  It is expected that the portal shall be mobile compatible rendering well on mobile and tablet devices.
20	Venue Maps – Are these Google maps? Is giving directions to the venue from the current location of the user a part of the scope of the portal?	Venue Maps are static Google Maps.  Giving directions to the venue from the current location of the user is not envisaged.
21	How is the web portal expected to support Online Advertisement functionality?	Online Advertisement functionality is not envisaged.
22	Weather Info updates – how will the portal receive this information and updates? Is there any external system that the system needs to be integrated with?	Bidders may select suitable options and bid competitively.

<b>Sl No</b>	<b>Clarification Sought</b>	<b>Response by NGS</b>
23	Is online ticketing system a part of this web portal?	No.The scope, contents and features of the Web Portal are as per the provisions given under Section 6 of the RFP.
24	Game Widgets – What should these widgets do? Are they expected to be designed such that these widgets can be used/embedded by users in external systems (e.g. Social networking sites, personal blogs, personal websites etc)	Widget mentioned in the clause 6.5.3 is to provide live scores and are not expected to be used/embedded by in external systems
25	Vehicle tracking Application should have capability to integrate and communicate with GPS tracking devices installed in Games designated bus. Do we know the compatibility of devices with developed application or which devices will be used for this purpose?	Refer to clause 6.5.1.5.  Provision of GPS tracking devices in games' designated vehicles would be the responsibility of Transportation Agencies selected for the purpose.  Selected Bidder would be responsible for integrating GPS hardware with the ICT Solution.
26	Need to check integration of tracking devices with Web-based GIS Map	Refer to answer given for previous query.
27	Deploy 15 multi-lingual (proficient in English, Hindi & Malayalam) operational staff to answer the calls and as call volume increases install additional lines and equipment and increase the number of staff as required. We see big risk here in getting 15 multi-lingual resources and adding resources when volume increases.	RFP condition remains unchanged.
28	How to go about Security Audit? It is needed before deployment of the application.	Refer to clause 6.7
29	Mobile Devices – Which mobile devices should be supported?	Android/windows based.
30	SMS Server – Is Services with National games or we need to buy and integrate it.	Refer to clause 2.44(iii).
31	SMS Functionality: Does the NGS have a Mobile Virtual Network (MVN) service to handle the pull and push SMS functionality. Is integration with MVN a part of web portal scope?CMS Workflow – What are the content publishing workflow requirements? How many levels of content review have to be created? How many types of content are expected to be created via the workflow?	Refer to the answer provided for query no: 14

Sl No	Clarification Sought	Response by NGS
32	Event Results and Score Cards, rankings, medal tallies, etc. shall be updated dynamically – Is there any other upstream system that will dynamically update the information on the portal after integrating?	Refer to the answer provided for query no: 15

## 2. Section 2 : Revised Financial Bid Format

Certain modifications in the Financial Bid Format (Annexure 4) of the RFP document has been made to provide more clarity. The revised Financial Bid format is presented below.

### ***Annexure 4: Financial Bid Format***

#### **General Instruction to Bidders:**

1. The Authority is seeking 3 separate Financial Bids from the Bidders, incorporating the Financial Quote applicable for 3 different Software Licensing Options. Therefore, the Bidders are required to submit three Covers giving the Financial Bid under three different options, as detailed below:
  - a. **Option 1:** One time usage of the Games Management Software Suite for the 35<sup>th</sup> National Games.
  - b. **Option 2:** Usage of the Games Management Software Suite for 35<sup>th</sup> National Games and 36<sup>th</sup> National Games
  - c. **Option 3:** Multiple Usage of the Games Management Software Suite for the 35<sup>th</sup> National Games and other future sporting events in Kerala.
2. Before Opening the Financial Bid, the Authority will decide the Software Licensing modality and shall intimate the same to the Technically Qualified Bidders.
3. Only the envelope containing the Financial Bid of the chosen option shall be opened in the presence of the Technically Qualified Bidders who choose to attend. The successful bidder shall be the bidder quoting the lowest financial quote under the chosen option.

1. Following points are to be considered while preparing the bids for the aforesaid 3 Options.

a. Only the software cost (Cost Component 1.1) in each of the 3 options will vary.

b. The Selected Agency is required to provide the Games Web Portal, IT Hardware Infrastructure, Networking, Call Centre and Cost Component for hosting the envisaged suite of Solutions only for the 35<sup>th</sup> National Games. Hence Cost Components 1.2, 1.3, 1.4, 1.5 and 1.6 shall remain the same under all the 3 options and the Bidders are requested to put the same cost figures for items 1.2 to 1.6 under all the three options as explained in greater detail in the illustration given below.

c. Illustration

Note: For better understanding of the modalities of the bid submission, the following sample covering the pattern of financial bids is presented in the following table. The bidders are requested to follow the format mentioned in the following sections while submitting the Bid.

<b>Sl No</b>	<b>Description</b>	<b>Total Amount inclusive of all Duties &amp; Taxes for Option 1</b>	<b>Total Amount inclusive of all Duties &amp; Taxes for Option 2</b>	<b>Total Amount inclusive of all Duties &amp; Taxes for Option 3</b>
1.1	Application Development, Testing, Capacity Building and Project Management	X	Y	Z
1.2	Games Web Portal	1.00	1.00	1.00
1.3	IT Hardware Infrastructure	2.00	2.00	2.00
1.4	Networking	0.5	0.5	0.5
1.5	Call Center	0.5	0.5	0.5
1.6	Cost Component for Hosting the envisaged suite of Solutions (Games Management Software, Games Web Portal and Call Center Solution)	1.00	1.00	1.00
	<b>Total</b>	X+5.00	Y+5.00	Z+5.00

4. One original and one copy of the financial bid are to be submitted in separate envelopes marked as "Original" or "Copy".
5. Under the above mentioned mode of submission, there shall be a total of 6 envelopes. The envelopes containing the Original and Copy under each Option may be put together into a single envelope, superscribed as "Financial Bid – Option1" or "Financial Bid – Option 2" or "Financial Bid – Option3", as applicable. These 3 envelopes may be placed together on a single envelope superscribed as "Part 4: Financial Bid – All 3 options".
6. Under each option, the Financial Bid shall include the following components:
  - a. Covering letter prepared according to Part A of Annexure 4 enclosed under Section 8 of the RFP.
  - b. Financial quotations according to the Part B of Annexure 4 enclosed under Section 8 of the RFP.

**Cover 1 of Financial Bid, superscribed as “Option 1 - One time usage of the Games Management Software Suite for the 35<sup>th</sup> National Games” shall contain the following details:**

**Option 1 - One time usage of the Games Management Software Suite for the 35<sup>th</sup> National Games**

The Financial Quote shall include Part A and Part B.

**Part A) Covering Letter**

**(On bidders' letter head, duly signed and stamped)**

**To:**

**Chief Commissioner & Principal Coordinator,**  
National Games Secretariat,  
Chandrashekharan Nair Stadium, Palayam,  
Thiruvananthapuram, Kerala, India

Dear Sir,

**Subject: Submission of Financial Proposal in reference to NGS RFP dated [Date], for the Selection of ICT Service Provider for the 35<sup>th</sup> National Games, Kerala.**

We, the undersigned, offer to provide the services for the above in accordance with your Request for Proposal dated [Date], and our Technical Proposal and hereby submit our Financial Proposal as below.

Our Financial Proposal, inclusive of all taxes and duties are

**Option 1**

<b>Sl No</b>		<b>Total Amount inclusive of all Duties &amp; Taxes and ( in Indian Rupees and in Figures) (A)</b>
1	One time usage of the Games Management Software Suite for the 35 <sup>th</sup> National Games. (Total of 1.1 to 1.6 in the table below)	

The cost components are as follows.

<b>Sl No</b>	<b>Description</b>	<b>Total Amount inclusive of all Duties &amp; Taxes for Option 1 ( in Rs, Figures &amp; Words)</b>
1.1	Application Development, Testing, Capacity Building and Project Management	
1.2	Games Web Portal	
1.3	IT Hardware Infrastructure	
1.4	Networking	
1.5	Call Center	

1.6	Cost Component for Hosting the envisaged suite of Solutions (Games Management Software, Games Web Portal and Call Center Solution)	
	<b>Total - (A)</b>	

Our 'Financial Proposal' shall be binding upon us up to the expiration of the validity period of the Proposal, i.e., [Date]. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely Prevention of Corruption Act, 1988.

We understand you are not bound to accept any proposal you receive.

We remain,

Yours sincerely,

Authorized Signature:

Name and title of Signatory:

Address of the firm:



**Part B) Details of Cost Components (Option-1)**

**(1.1) Cost Components for Application and Portal Development, Testing , Capacity Building and Project Management**

<b>Sl. No:</b>	<b>Description</b>	<b>Amount (in Rs) A</b>	<b>Taxes ( As Applicable) B</b>	<b>Total Amount (A+B)</b>
<b>1.1A</b>	<b>Application Development (Based on Functionalities mentioned in the Scope of Work)</b>			
1.	Accreditation System			
2.	Catering Control System			
3.	Transportation & Fleet Coordination System			
4.	Accommodation Control System			
5.	HR Allocation & Attendance Capturing System			
6.	Call Centre System			
7.	Games Result Management System			
8.	Integration with TSR systems for Athletics, Aquatics, Fencing, Rowing, Cycling, Canoeing & Kayaking			
<b>1.1B</b>	<b>Testing</b>			
1.	Test Plan Preparation & Testing			
2.	Third Party Certification			
<b>1.1C</b>	<b>Capacity Building</b>			
1.	Advanced Training on Application modules for 300 people (300* Unit Rate)			
<b>1.1D</b>	<b>Overall Project Management Cost</b>			
1.	Project Management			
2.	Cost of Accreditation Stationery (Specify and Quantify each Component)			
3.	Other allied costs (Please Specify)			
<b>1.1E</b>	<b>Licensing cost</b> - Only for the 35 <sup>th</sup> National Games			
	<b>Total</b> (in figures) (in Words)			

**(1.2) Development, Testing Commissioning and Maintenance of Games Web Portal**

<b>Sl. No:</b>	<b>Description</b>	<b>Amount (in Rs) A</b>	<b>Taxes ( As Applicable) B</b>	<b>Total Amount (A+B)</b>
1.2	<b>Development, Testing Commissioning and Maintenance of Games Web Portal</b> (Specify each component)			
	<b>Total</b> (in figures) (in Words)			

**(1.3) Cost Components for ICT Hardware Infrastructure**

*Note: Minimum specifications required for the items are attached as Annexure 9*

<b>SL No</b>	<b>Description</b>	<b>Total Quantity Required A</b>	<b>Cost Per Unit (in Rs) B</b>	<b>Total Cost of Equipment C=A*B</b>	<b>Taxes (As Applicable) D</b>	<b>Total Amount (in Rs) (C+D)</b>
<b>Hardware</b>						
1	Category –I Laptops					
2	Category – II Laptops					
3	Mono-Chrome Laser Printer (Multi Function Printer)					
4	Color Laser Printer (Multi Function Printer)					
5	Accreditation Card Printer (Multi Function Printer)					
6	A3 Color Laser Printer					
7	24 Port Switch					
8	Wi Fi Router/ Wireless Access Point					
9	Web cam for Accreditation					

10	Barcode Readers					
<b>Total</b>		<b>In Figures</b>				
		<b>In Words</b>				

Note:

1. All unit rates submitted by the applicant shall be inclusive of supply, installation, testing, commissioning, taxes, duties and all other activities required for making the component ready to use.
2. Taxes and duties at prevailing rates shall be entered into the relevant columns.
3. NGS reserves the right to increase/decrease the quantity and to add/remove certain items.
4. Indicative numbers are provided in the Total Quantity field, for cost comparison purpose. The final numbers shall be calculated based on the actual assessment by the successful bidder in consensus with NGS.

#### (1.4) Cost Component for Networking

##### 1.4 A) LANs

Sl No	Description	Lump Sum Amount (in Rs)
1	LAN Cabling and other accessories for 29 Competition Venues, 1 Ceremonies Venue and the Games Village. Seven of the Competition Venues (1 each in 7 Districts) shall be designated as the <b>District Control Rooms</b> and will house the <b>General Administration and Accreditation Centres</b> for each District, One Lot	
2	Commissioning of LANs, One Lot (Specify each component)	
3	Taxes (As applicable)	
4	<b>Total</b> (in Figures & Words)	

##### 1.4 B) Commissioning of Games' Dedicated WANs

SL No	Description	Total Amount (in Rs)
1	Commissioning of Primary WAN till Last Mile	
2	Commissioning of Secondary WAN till Last Mile	
3	Configuration and Commissioning of Games' Intranet	
4	Provision of redundant Broadband Internet Connectivity at 30 Venues, Games Village and NGOC Head Quarters	
5	Taxes (As applicable)	
6	<b>Total</b>	

	(in Figures & Words)	
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**(1.5) Call Center**

SL No	Description	Total Amount (in Rs)
1	Call Center Hardware (Mention Each Components)	
2	Configuration, Testing and Installation of Call Center Solution at Trivandrum	
3	Managing Call Center Operations	
4	Taxes (As applicable)	
5	Total (in Figures & Words)	

**(1.6) Cost Component for Hosting the envisaged suite of Solutions (Games Management Software, Games Web Portal and Call Center Solution)**

Sl No	Description	Lump Sum Amount (in Rs)
1	Hosting of the envisaged Solution (Specify each Hardware and Software Component envisaged)	
2	Taxes (As applicable)	
3	<b>Total</b> (in Figures & Words)	

**Summary of Cost for the Solution**

<b>Total Cost for the Solution</b>	<b>In Figures</b>	
	<b>In words</b>	

**Cover 2 of Financial Bid, superscribed as “Option 2 - Usage of the Games Management Software Suite for 35<sup>th</sup> National Games and 36<sup>th</sup> National Games” shall contain the following details:**

**Option 2 - Usage of the Games Management Software Suite for 35<sup>th</sup> National Games and 36<sup>th</sup> National Games**

The Financial Quote shall include Part A and Part B.

**Part A) Covering Letter**

**(On bidders’ letter head, duly signed and stamped)**

**To:**

**Chief Commissioner & Principal Coordinator,**  
National Games Secretariat,  
Chandrashekharan Nair Stadium, Palayam,  
Thiruvananthapuram, Kerala, India

Dear Sir,

**Subject: Submission of Financial Proposal in reference to NGS RFP dated [Date], for the Selection of ICT Service Provider for the 35<sup>th</sup> National Games, Kerala.**

We, the undersigned, offer to provide the services for the above in accordance with your Request for Proposal dated [Date], and our Technical Proposal and hereby submit our Financial Proposal as below.

Our Financial Proposal, inclusive of all taxes and duties are

**Option 2**

<b>Sl No</b>	<b>Options</b>	<b>Total Amount inclusive of all Duties &amp; Taxes and ( in Indian Rupees and in Figures) (A)</b>
1	Usage of the Games Management Software Suite for 35 <sup>th</sup> National Games and 36 <sup>th</sup> National Games. (Total of 1.1 to 1.6 in the table below)	

The cost components are as follows.

<b>Sl No</b>	<b>Description</b>	<b>Total Amount inclusive of all Duties &amp; Taxes for Option 1( in Rs, Figures &amp; Words)</b>
1.1	Application Development, Testing, Capacity Building and Project Management	
1.2	Games Web Portal	
1.3	IT Hardware Infrastructure	
1.4	Networking	
1.5	Call Center	

1.6	Cost Component for Hosting the envisaged suite of Solutions (Games Management Software, Games Web Portal and Call Center Solution)	
	<b>Total - (A)</b>	

Our 'Financial Proposal' shall be binding upon us up to the expiration of the validity period of the Proposal, i.e., [Date]. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely Prevention of Corruption Act, 1988.

We understand you are not bound to accept any proposal you receive.

We remain,

Yours sincerely,

Authorized Signature:

Name and title of Signatory:

Address of the firm:

**Part B) Details of Cost Components (Option-2)**

**(1.1) Cost Components for Application and Portal Development, Testing , Capacity Building and Project Management**

<b>Sl. No:</b>	<b>Description</b>	<b>Amount (in Rs) A</b>	<b>Taxes ( As Applicable) B</b>	<b>Total Amount (A+B)</b>
<b>1.1A</b>	<b>Application Development (Based on Functionalities mentioned in the Scope of Work)</b>			
1.	Accreditation System			
2.	Catering Control System			
3.	Transportation & Fleet Coordination System			
4.	Accommodation Control System			
5.	HR Allocation & Attendance Capturing System			
6.	Call Centre System			
7.	Games Result Management System			
8.	Integration with TSR systems for Athletics, Aquatics, Fencing, Rowing, Cycling, Canoeing & Kayaking			
<b>1.1B</b>	<b>Testing</b>			
1.	Test Plan Preparation & Testing			
2.	Third Party Certification			
<b>1.1C</b>	<b>Capacity Building</b>			
1.	Advanced Training on Application modules for 300 people (300* Unit Rate)			
<b>1.1D</b>	<b>Overall Project Management Cost</b>			
1.	Project Management			
2.	Cost of Accreditation Stationery (Specify and Quantify each Component)			
3.	Other allied costs (Please Specify)			
<b>1.1E</b>	<b>Licensing cost - For the 35<sup>th</sup> National Games and 36<sup>th</sup> National Games</b>			
	<b>Total</b> (in figures) (in Words)			

**(1.2) Development, Testing Commissioning and Maintenance of Games Web Portal**

<b>Sl. No:</b>	<b>Description</b>	<b>Amount (in Rs) A</b>	<b>Taxes ( As Applicable) B</b>	<b>Total Amount (A+B)</b>
1.2	<b>Development, Testing Commissioning and Maintenance of Games Web Portal</b> (Specify each component)			
	<b>Total</b> (in figures) (in Words)			

**(1.3) Cost Components for ICT Hardware Infrastructure**

*Note: Minimum specifications required for the items are attached as Annexure 9*

<b>SL No</b>	<b>Description</b>	<b>Total Quantity Required A</b>	<b>Cost Per Unit (in Rs) B</b>	<b>Total Cost of Equipment C=A*B</b>	<b>Taxes (As Applicable) D</b>	<b>Total Amount (in Rs) (C+D)</b>
<b>Hardware</b>						
1	Category –I Laptops					
2	Category – II Laptops					
3	Mono-Chrome Laser Printer (Multi Function Printer)					
4	Color Laser Printer (Multi Function Printer)					
5	Accreditation Card Printer (Multi Function Printer)					
6	A3 Color Laser Printer					
7	24 Port Switch					
8	Wi Fi Router/ Wireless Access Point					
9	Web cam for Accreditation					



10	Barcode Readers					
<b>Total</b>		<b>In Figures</b>				
		<b>In Words</b>				

Note:

5. All unit rates submitted by the applicant shall be inclusive of supply, installation, testing, commissioning, taxes, duties and all other activities required for making the component ready to use.
6. Taxes and duties at prevailing rates shall be entered into the relevant columns.
7. NGS reserves the right to increase/decrease the quantity and to add/remove certain items.
8. Indicative numbers are provided in the Total Quantity field, for cost comparison purpose. The final numbers shall be calculated based on the actual assessment by the successful bidder in consensus with NGS.

#### (1.4) Cost Component for Networking

##### 1.4 A) LANs

Sl No	Description	Lump Sum Amount (in Rs)
1	LAN Cabling and other accessories for 29 Competition Venues, 1 Ceremonies Venue and the Games Village. Seven of the Competition Venues (1 each in 7 Districts) shall be designated as the <b>District Control Rooms</b> and will house the <b>General Administration and Accreditation Centres</b> for each District, One Lot	
2	Commissioning of LANs, One Lot (Specify each component)	
3	Taxes (As applicable)	
4	<b>Total</b> (in Figures & Words)	

##### 1.4 B) Commissioning of Games' Dedicated WANs

SL No	Description	Total Amount (in Rs)
1	Commissioning of Primary WAN till Last Mile	
2	Commissioning of Secondary WAN till Last Mile	
3	Configuration and Commissioning of Games' Intranet	
4	Provision of redundant Broadband Internet Connectivity at 30 Venues, Games Village and NGOC Head Quarters	
5	Taxes (As applicable)	
6	<b>Total</b>	

	(in Figures & Words)	
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**(1.5) Call Center**

SL No	Description	Total Amount (in Rs)
1	Call Center Hardware (Mention Each Components)	
2	Configuration, Testing and Installation of Call Center Solution at Trivandrum	
3	Managing Call Center Operations	
4	Taxes (As applicable)	
5	Total (in Figures & Words)	

**(1.6) Cost Component for Hosting the envisaged suite of Solutions (Games Management Software, Games Web Portal and Call Center Solution)**

Sl No	Description	Lump Sum Amount (in Rs)
1	Hosting of the envisaged Solution (Specify each Hardware and Software Component envisaged)	
2	Taxes (As applicable)	
3	<b>Total</b> (in Figures & Words)	

**Summary of Cost for the Solution**

<b>Total Cost for the Solution</b>	<b>In Figures</b>	
	<b>In words</b>	

**Cover 3 of Financial Bid, superscribed as “Option 3 - Multiple Usage of the Games Management Software Suite for the 35<sup>th</sup> National Games and other future sporting events in Kerala” shall contain the following details:**

**Option 3 - Multiple Usage of the Games Management Software Suite for the 35<sup>th</sup> National Games and other future sporting events in Kerala.**

The Financial Quote shall include Part A and Part B.

**Part A) Covering Letter**

**(On bidders’ letter head, duly signed and stamped)**

**To:**

**Chief Commissioner & Principal Coordinator,**  
National Games Secretariat,  
Chandrashekharan Nair Stadium, Palayam,  
Thiruvananthapuram, Kerala, India

Dear Sir,

**Subject: Submission of Financial Proposal in reference to NGS RFP dated [Date], for the Selection of ICT Service Provider for the 35<sup>th</sup> National Games, Kerala.**

We, the undersigned, offer to provide the services for the above in accordance with your Request for Proposal dated [Date], and our Technical Proposal and hereby submit our Financial Proposal as below.

Our Financial Proposal, inclusive of all taxes and duties are

**Option 3**

<b>Sl No</b>	<b>Options</b>	<b>Total Amount inclusive of all Duties &amp; Taxes and ( in Indian Rupees and in Figures) (A)</b>
1	Multiple Usage of the Games Management Software Suite for the 35 <sup>th</sup> National Games and other future sporting events in Kerala. (Total of 1.1 to 1.6 in the table below)	

The cost components are as follows.

<b>Sl No</b>	<b>Description</b>	<b>Total Amount inclusive of all Duties &amp; Taxes for Option 1( in Rs, Figures &amp; Words)</b>
1.1	Application Development, Testing, Capacity Building and Project Management	
1.2	Games Web Portal	
1.3	IT Hardware Infrastructure	
1.4	Networking	

1.5	Call Center	
1.6	Cost Component for Hosting the envisaged suite of Solutions (Games Management Software, Games Web Portal and Call Center Solution)	
	<b>Total - (A)</b>	

Our 'Financial Proposal' shall be binding upon us up to the expiration of the validity period of the Proposal, i.e., [Date]. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely Prevention of Corruption Act, 1988.

We understand you are not bound to accept any proposal you receive.

We remain,

Yours sincerely,

Authorized Signature:

Name and title of Signatory:

Address of the firm:

**Part B) Details of Cost Components (Option-3)**

**(1.1) Cost Components for Application and Portal Development, Testing , Capacity Building and Project Management**

<b>Sl. No:</b>	<b>Description</b>	<b>Amount (in Rs) A</b>	<b>Taxes ( As Applicable) B</b>	<b>Total Amount (A+B)</b>
<b>1.1A</b>	<b>Application Development (Based on Functionalities mentioned in the Scope of Work)</b>			
1.	Accreditation System			
2.	Catering Control System			
3.	Transportation & Fleet Coordination System			
4.	Accommodation Control System			
5.	HR Allocation & Attendance Capturing System			
6.	Call Centre System			
7.	Games Result Management System			
8.	Integration with TSR systems for Athletics, Aquatics, Fencing, Rowing, Cycling, Canoeing & Kayaking			
<b>1.1B</b>	<b>Testing</b>			
1.	Test Plan Preparation & Testing			
2.	Third Party Certification			
<b>1.1C</b>	<b>Capacity Building</b>			
1.	Advanced Training on Application modules for 300 people (300* Unit Rate)			
<b>1.1D</b>	<b>Overall Project Management Cost</b>			
1.	Project Management			
2.	Cost of Accreditation Stationery (Specify and Quantify each Component)			
3.	Other allied costs (Please Specify)			
<b>1.1E</b>	<b>Licensing cost</b> - For multiple Usage of the Games Management Software Suite for the 35th National Games and other future sporting events in Kerala			
	<b>Total</b> (in figures) (in Words)			

**(1.2) Development, Testing Commissioning and Maintenance of Games Web Portal**

<b>Sl. No:</b>	<b>Description</b>	<b>Amount (in Rs) A</b>	<b>Taxes ( As Applicable) B</b>	<b>Total Amount (A+B)</b>
1.2	<b>Development, Testing Commissioning and Maintenance of Games Web Portal</b> (Specify each component)			
	<b>Total</b> (in figures) (in Words)			

**(1.3) Cost Components for ICT Hardware Infrastructure**

*Note: Minimum specifications required for the items are attached as Annexure 9*

<b>SL No</b>	<b>Description</b>	<b>Total Quantity Required A</b>	<b>Cost Per Unit (in Rs) B</b>	<b>Total Cost of Equipment C=A*B</b>	<b>Taxes (As Applicable) D</b>	<b>Total Amount (in Rs) (C+D)</b>
<b>Hardware</b>						
1	Category –I Laptops					
2	Category – II Laptops					
3	Mono-Chrome Laser Printer (Multi Function Printer)					
4	Color Laser Printer (Multi Function Printer)					
5	Accreditation Card Printer (Multi Function Printer)					
6	A3 Color Laser Printer					
7	24 Port Switch					
8	Wi Fi Router/ Wireless Access Point					

9	Web cam for Accreditation					
10	Barcode Readers					
<b>Total</b>		<b>In Figures</b>				
		<b>In Words</b>				

*Note:*

9. All unit rates submitted by the applicant shall be inclusive of supply, installation, testing, commissioning, taxes, duties and all other activities required for making the component ready to use.
10. Taxes and duties at prevailing rates shall be entered into the relevant columns.
11. NGS reserves the right to increase/decrease the quantity and to add/remove certain items.
12. Indicative numbers are provided in the Total Quantity field, for cost comparison purpose. The final numbers shall be calculated based on the actual assessment by the successful bidder in consensus with NGS.

#### **(1.4) Cost Component for Networking**

##### **1.4 A) LANs**

<b>Sl No</b>	<b>Description</b>	<b>Lump Sum Amount (in Rs)</b>
1	LAN Cabling and other accessories for 29 Competition Venues, 1 Ceremonies Venue and the Games Village. Seven of the Competition Venues (1 each in 7 Districts) shall be designated as the <b>District Control Rooms</b> and will house the <b>General Administration and Accreditation Centres</b> for each District, One Lot	
2	Commissioning of LANs, One Lot (Specify each component)	
3	Taxes (As applicable)	
4	<b>Total</b> (in Figures & Words)	

##### **1.4 B) Commissioning of Games' Dedicated WANs**

<b>SL No</b>	<b>Description</b>	<b>Total Amount (in Rs)</b>
1	Commissioning of Primary WAN till Last Mile	
2	Commissioning of Secondary WAN till Last Mile	
3	Configuration and Commissioning of Games' Intranet	
4	Provision of redundant Broadband Internet Connectivity at 30 Venues, Games Village and NGOC Head Quarters	
5	Taxes (As applicable)	

6	<b>Total</b> (in Figures & Words)	
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**(1.5) Call Center**

SL No	Description	Total Amount (in Rs)
1	Call Center Hardware (Mention Each Components)	
2	Configuration, Testing and Installation of Call Center Solution at Trivandrum	
3	Managing Call Center Operations	
4	Taxes (As applicable)	
5	<b>Total</b> (in Figures & Words)	

**(1.6) Cost Component for Hosting the envisaged suite of Solutions (Games Management Software, Games Web Portal and Call Center Solution)**

Sl No	Description	Lump Sum Amount (in Rs)
1	Hosting of the envisaged Solution (Specify each Hardware and Software Component envisaged)	
2	Taxes (As applicable)	
3	<b>Total</b> (in Figures & Words)	

**Summary of Cost for the Solution**

<b>Total Cost for the Solution</b>	<b>In Figures</b>	
	<b>In words</b>	