

Corrigendum No. 3 to the Request for Proposal (RFP) for the Selection of ICT Service Provider for the 35th National Games

This document is the **Corrigendum No. 3 to the RFP for the selection of ICT Service Provider** for the 35th National Games and forms an integral part of the RFP.

No	Section No	Clause No	Reference / Subject	Clarification Sought	Response by NGS
1	Page no 26 point 11	FinancialQuote applicable for 3 different Software Licensing Options. 4. Only the software cost in each of the 3 options will vary. The cost of the other components like WebPortal, Backend Hardware Infrastructure, Networking and Call Centre Solution shall remain the same under all the 3 options.	Only the software cost in each of the 3 options will vary. The cost of the other components like WebPortal, Backend Hardware Infrastructure, Networking and Call Centre Solution shall remain the same under all the 3 options.	We interpret that only the software cost in the three options can vary and the rest of the commercials like WebPortal, Backend Hardware Infrastructure, Networking and Call Centre Solution will be the same cost in all three options.Its not practically possible to keep the other components cost as constant value in all three options.There will be price difference year on year.Request you to intimate the bidders which Financial Bid will be opened,before the Bid submission day.	As the cost of WebPortal, Backend Hardware Infrastructure, Networking and Call Centre Solution is being procured only for the 35th National Games, the cost of these componets shall remain same for all the 3 options. The only variable component is the licensing of the software wherein NGS is looking at 3 options. Hence, the cost will vary only for the "Application" in all the three Options. Therefore, the RFP terms and conditions remains unchanged.

No	Section No	Clause No	Reference / Subject	Clarification Sought	Response by NGS
3	Page no 13 Point 4	Commissioning of Games dedicated WANs	Supply, configure and commission redundant or backup broadband internet connectivity at individual venues	Does this mean we have to provide backup for broadband internet connectivity also or 1 broadband internet connectivity is sufficient.Also please let us what is the purpose of this link and how will this be used.Do the games applications need to be accessed through internet if WAN link fails.What is the expected bandwidth for the broadband connectivity.	The broadband internet connectivity mentioned here is intended to provide internet connectivity for limited number of users (Media & Senior Officials) ranging from 10 to 30 in the respective locations.
4	Page no 13 Point 5	Site Layout Planning	Identify electrical furnishing requirements at individual sites	Do this means SI responsibility is to identify the electrical requirements only.Then who will perform this activity.	Implementation of electrical connectivity is the responsibility of the Authority
5	Site preparation- Page no 12 of corrigendum	Clause no 4	For LAN, Structured Cabling complying with EITA Standards with all accessories should be provided (including Network Racks, Patch Panels, Information outlets, Factory crimped Patch Cords, etc)	Passive as well as active part of the LANs -will this be retained by the committee at the venues for future use,Who will provide the nodes?	In permanent Venues the LANs may be retained for future use which may not be applicable for Temporary venues and in overlays. Nodes will be provided by the Successful Bidder Agency.
6	Page no 13 of corrigendum section 4	Commissioning of Games' dedicated WANs	what type of connectivity is preffered? (MPLS or Leased line)	Leased line is very costly compared to MPLS So please clarify	Successful Bidder may choose appropriate option which will be cost competitive and also meet SLA requirements

No	Section No	Clause No	Reference / Subject	Clarification Sought	Response by NGS
7	Page no 13 of corrigendum, section 5	Server Hosting and Performance Management-"Design, configure and commission servers and allied hardware and software systems in an appropriate Data Center to host the Games Management Software, Games Web Portal and Call Center Solution."		There has been no mention of the servers/storage..How is it to be included in the Price Bid,If it has to be included as managed services cost or will they be retained by the committee? If we have to host the datacenter will we be allowed to host in a location preferred by us as long as we meet the SLAs?	The Server/Storage is considered as a managed service by the Successful Bidder. The Bidder can host the solution in their preferred location, either inside or outside Kerala, as long as the successful Bidder comply with the stipulated SLAs.
8	Barcode readers	Is the customer looking for handhold barcode or fixed one and is the dimension 1D or 2D?	Please clarify		The objective of the Barcode reader is to ensure compliance with the functional requirement, in a cost competitive manner. Often the barcode readers may have to be used in open air with no physical infrastructure provision to fix them. Hence, handheld 1D Barcode readers are preferred. Bidders are at liberty to enrich specification.

No	Section No	Clause No	Reference / Subject	Clarification Sought	Response by NGS
9	Annexure 9		Laptop Quantity	Can we assume that all the Laptops(category 2) mentioned in RFP is for successful bidder's use only.	The laptop Quantity in Annexure 9 is based on initial assessment of NGS in meeting the functional requirements of the proposed solution. Unit rates are being solicited from the Bidder in the financial Bid. Based on actual requirement which may be finalized in consultation with National Sports Federations and the solution provider, the number of Hardware components may undergo change. The Successful Bidder will be permitted to bill for the revised(increased/decreased) quantity of Hardware items on the basis of unit rates provided in the financial proposal. While submitting the bid, Bidders are required to quote as per the Hardware requirements in the RFP.
10	Annexure 9	Laptop specifications	Open Source OS	Request you to change this to Windows OS,which will be compatible to most of the softwares	The Bidders may use Windows OS or Open source

No	Section No	Clause No	Reference / Subject	Clarification Sought	Response by NGS
11	Annexure 9	Hardware	Plastic card printers	It is mentioned that Accreditation centres will be set up at all 7 districts. But the plastic card printers mentioned are 5. Can we assume that in Kollam, Alappuzha & Thrissur the accreditation card activity is not there and cards will not be printed there.	Bulk of the accreditation process is expected to be done online and bulk printing of accreditation cards taking place in Thiruvananthapuram. Hence, 2 printers 1 at Games Village and 1 at NGS HQ are proposed. Card Printing activity for Kollam would take place in Trivandrum, while the activity for Alappuzha & Thrissur districts would be carried out in Ernakulam. If spot accreditation takes place, it will be done in the District Headquarters which is earmarked in one of the Venues.
12	Annexure 9	Accreditation		Can we assume that there is no spot accreditation centre at airport.	Yes
13	Page 23 section 30	Change to clause 6.5.5	Both Primary and Secondary link shall have necessary bandwidth to cater to the intranet and internet traffic demand during the Games, including localised video streaming of security surveillance cameras installed at venues. The bandwidths furnished through both the links shall be sufficient enough to comply with the SLAs delineated under Section 7.	What would be the bandwidth requirement for IP cameras. This will enable us in providing the optimum bandwidth for the WAN links	The bandwidth requirement of Security Surveillance cameras are being removed from the scope of the ICT service provider.